

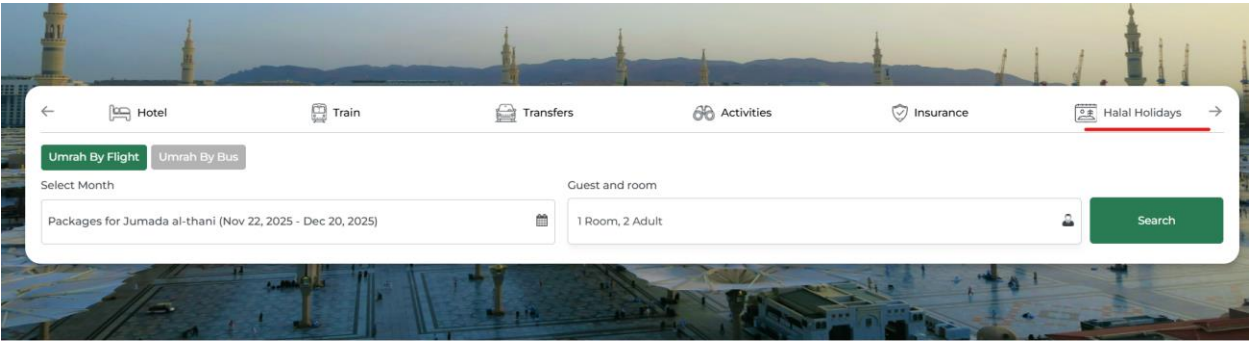
# Static Package Module

## Search-to-Ticketing Workflow Documentation

### Summary

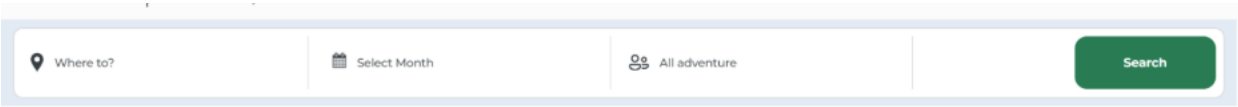
The Static Package Module provides ready made travel packages with fixed itineraries. Users can quickly search, view details, and book complete packages that already include flights, hotels, transfers, and activities at a fixed price

### 1. Search Flow



#### Umrah Fixed Departure

When the user navigates to the **Static Package** section from the homepage, a search bar is displayed at the top of the page. The search bar contains **three main input fields**, which allow the user to filter and search for available holiday packages.



#### Field 1: Where to? (Destination)

The **“Where to?”** field allows the user to enter or select the travel destination. As the user types, the system should show destination suggestions based on available static packages. The user can type manually or choose a suggested option. Examples include Makkah, Madinah, or any configured package destination.

## 2: Select Month (Travel Date)

The “**Select Month**” field allows the user to choose the intended travel month. The field opens a month-picker dropdown showing only the months for which packages are available. The user selects the preferred departure month, and the chosen month is displayed in the field.

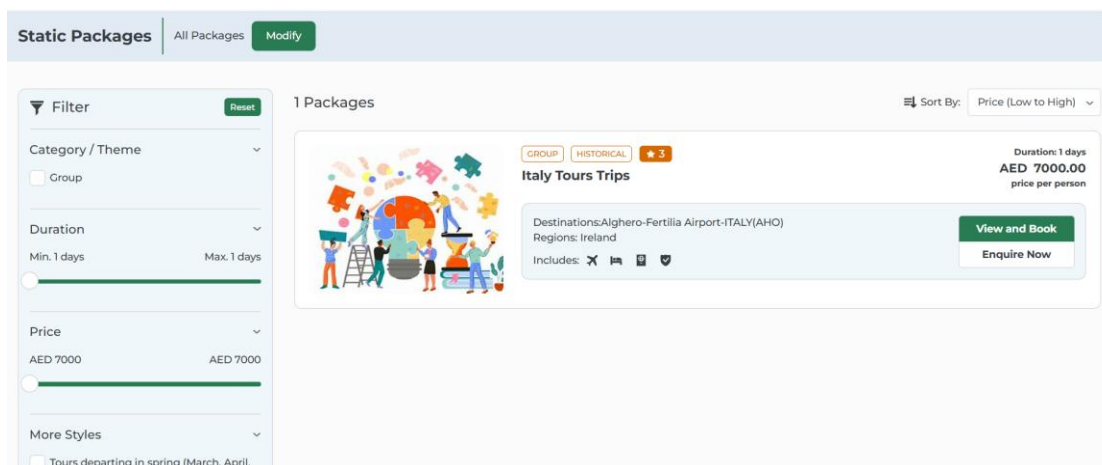
## 3: All adventure (Package Category)

The “Package Category” field allows the user to filter packages based on category type. A people/group icon is displayed to represent category selection. The field functions as a dropdown selector listing all available package categories.

## Search Button

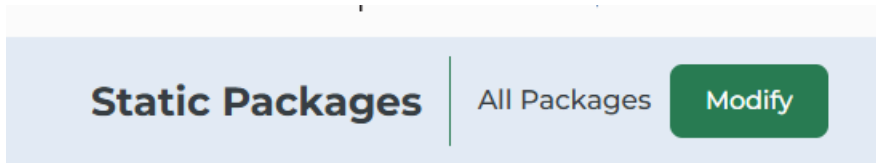
The “Search” button is displayed as a green action button positioned on the right side of the search bar. When the user clicks this button, it triggers the search query based on the values entered in the destination, travel month, and package category fields. The system should then display the list of matching static packages.

## 2.Package Selection → Package Details Page



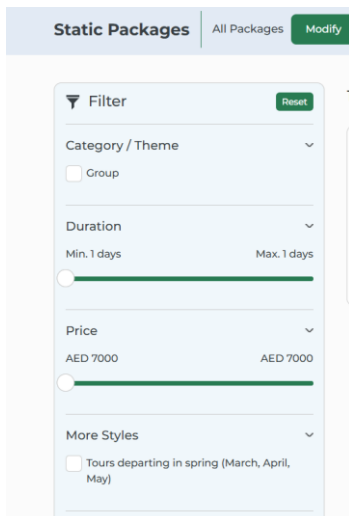
The “**All Packages**” tab displays the results based on the user’s search inputs. It shows all available packages that match the selected destination, travel month, and category criteria.

## Modify Button



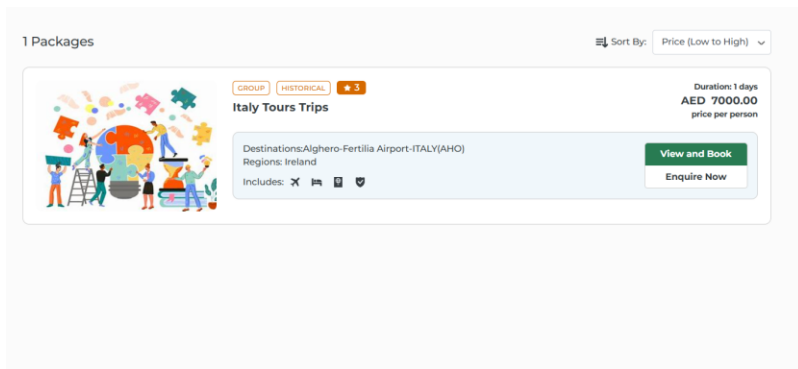
The “**Modify**” button is displayed as a green action button that allows the user to change or adjust the previously selected search criteria. When clicked, it reopens the search fields for editing without resetting the user’s current selections

## Filters Section



The Filters section enables the user to refine the displayed package results. At the top of the panel, a filter icon is shown along with a “Reset” control that clears any applied filters. The Category or Theme filter provides a set of checkbox options, allowing the user to select categories such as Group, Historical, or any other available package themes. A duration slider is provided to allow the user to specify the minimum and maximum number of travel days, thereby narrowing the results based on trip length. Additionally, a price range slider is displayed, showing values in the user’s selected currency, and allows the user to set the minimum and maximum price limits for the package search.

## Results Section

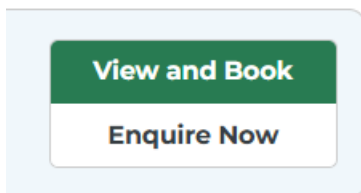


The Results section presents the list of packages matching the user’s search parameters. The system displays the total number of available packages at the top of the results area. A sorting control is provided, allowing the user to reorder the results by price, duration, or rating. Each result is rendered as a package card containing all relevant package information. The card includes the package image, associated category labels, star rating, package title, trip duration, per-person price, destination, and region. The card also displays icons representing the services included within the package, such as flight, hotel, transfers, and insurance. Each card provides two action options: one to view the package details and proceed with booking, and another to submit an enquiry for the selected package.

## Package Selection

The Package Selection module allows the user to refine and interact with search results. Users can filter packages by category, duration, price range, and style preferences, with a reset option to clear all filters. Packages can also be sorted by price, duration, or rating. Applied filters and sorting preferences dynamically update the displayed results to help users find relevant packages efficiently.

## View and Book



## Enquire Now

The **“Enquire Now”** action opens a modal window containing an enquiry form when clicked on a package card. The form captures user information including Title (Mr./Mrs./Ms.), First Name, Last Name, Phone Number with country code, Email ID, Package Name (auto-filled, read-only), Nationality, Country of Residence (optional), Date of Travel (optional), Number of Passengers, and Comments (optional). The **Submit** button validates required fields, submits the form, displays a success message, and sends a confirmation email. The **Close (X)** button allows the user to exit the modal without submitting the form.

## Package Details Page



When the user clicks “**View and Book**”, they are directed to the package details page, which provides comprehensive information about the selected package. The page header displays the **package title**, a **breadcrumb navigation** (Home > Static Packages > [Package Name]), and a **Back to Results** button at the top right to return to the search results.

The page opens with a large hero banner image of the destination, accompanied by clickable thumbnail images for additional views. Key package highlights are displayed prominently.

The page opens with a large hero banner image of the destination, accompanied by clickable thumbnail images for additional views. Key package highlights are displayed prominently. The **Tour Includes** section uses visual icons to indicate included services such as flights, accommodation, visa assistance, and travel insurance.

## Package Overview and Highlights

Highlights

✓

Delve into culture and learn cooking tricks in typical Sicilian family trattoria

✓

Discover the very best of Sicily through its rich cuisine and colourful street food

✓

Taste the best Sicilian wines and learn the secrets of how it is produced

Overview

Inclusions

Exclusions

Cancellation

-Discover Sicilian culture through its rich cuisine and colorful streetfood. -Taste the best Sicilian wines and learn the secrets of its producing. -Visit farmhouses to find organic local products: olives, cheeses, tomatoes and more. -Learn cooking tricks in typical Sicilian family trattoria. -Get an authentic lifestyle experience and feel like you’ve lived in Sicily the whole life.

The **Package Overview** section provides a detailed introduction to the selected package. A prominent hero banner image displays the destination, supported by smaller clickable thumbnails for additional photos. Key package highlights are shown below the images, summarizing the unique experiences and features of the trip. This section allows the user to quickly understand the main attractions and activities included in the package.

## Overview Tabs

Overview

Inclusions

Exclusions

Cancellation

-Discover Sicilian culture through its rich cuisine and colorful streetfood. -Taste the best Sicilian wines and learn the secrets of its producing. -Visit farmhouses to find organic local products: olives, cheeses, tomatoes and more. -Learn cooking tricks in typical Sicilian family trattoria. -Get an authentic lifestyle experience and feel like you’ve lived in Sicily the whole life.

The package details page includes an **Overview** tab with additional sections such as **Inclusions**, **Exclusions**, and **Cancellation**. The Overview tab displays detailed descriptive content about the package, including cultural experiences, culinary activities, and other notable highlights. Inclusions and exclusions

clearly indicate what services or experiences are covered or not covered in the package. The Cancellation tab provides the policy details for easy reference.

## Itinerary Section

Itinerary

Upon arrival at Catania airport be greeted by your driver, who will bring you to your charming hotel in Taormina. After some relaxation, meet Your Local Licensed Guide in the city centre and take an easy walk in Taormina city center with your local guide. Discover the main attractions of the town, its soul and lifestyle, the best outdoor places for traditional pastries, ice cream, coffee, for food and handcraft shopping and anything else that might be interesting for you. Pass the most important monuments and highlights of Taormina listening the stories of your guide. Have three foodie stops. First will be in seafood restaurant, second in typical bottega for cheeses, salumi, bread, olives and wine tasting. And second in small pastry bar for tasting of typical sicilian sweets and liquors. After tour enjoy free evening in sparkling Taormina. Overnight in Taormina

Day 1

Day one

The **Itinerary** section outlines the day-wise schedule of the package. Each day provides a detailed description of planned activities, attractions, and meals. This includes arrival procedures, local sightseeing, cultural or culinary experiences, and any special highlights. Users can expand or collapse each day to view details efficiently. The itinerary is intended to give users a clear understanding of the trip flow and daily experiences.

## Booking

Please Select Date For Package

16 Dec 2025

Room Type

Standard Room

No. of Rooms

1

Room 1

Adult ( +12 years )

Child ( 2-12 years )

-

01

+

-

00

+

charge

Total

AED 7013.00

Inclusive of Tax


Enquire Now


Book Now

The booking sidebar allows the user to plan their package and initiate booking. Users can select the **travel date**, **room type**, **number of rooms**, and **passenger details** (adults and children). The sidebar



dynamically calculates the total package cost in the selected currency. Action buttons include **Enquire Now** to submit an enquiry form, and **Book Now** to proceed with the booking. The sidebar ensures all critical booking parameters are captured before finalizing the reservation.


### 3.Passenger Details Page

 Passenger Details

**Login**  
Sign in to speed up  
your booking  
process

Login



**Register**  
Do not have an account?  
Create a new account

Register

The Passenger Details page collects traveler information needed to complete the booking. After selecting package dates and room preferences, users land on this page to enter personal and travel document details.

#### User Authentication Section

The authentication section offers two options for users before they fill out the passenger form.

The left side contains a Login option. The heading reads "Login" with supporting text "Sign in to speed up your booking process" below it. A green "Login" button is provided, along with Facebook and Google icons for social login alternatives. This option benefits returning customers who have previously saved their information in the system.

The right side presents a Register option. The heading states "Register" with text underneath saying "Do not have an account? Create a new account". A white "Register" button with a border completes this section. New users can create an account here to store their details for future bookings.

Users have three choices: login with existing credentials, register a new account, or skip this section entirely and proceed as a guest to fill the form manually.



## Fare Details

Back

Fare Details

Adult X 1	AED 7,000.00
Package Services Fee	AED 10.00
Package Visa Fee	AED 1.00
Package Insurance Fee	AED 2.00
Services Fee	AED 20.00

Total

AED 7,033.00

Pay Now

The Fare Details section displays a clear breakdown of all charges included in the selected static package, such as adult fare, visa fee, insurance fee, service fees, and any additional applicable costs. All values are dynamically fetched based on the user’s selected package and traveler details. The total payable amount is calculated and highlighted for user clarity. Below the fare summary, the **Pay Now** button allows the user to proceed to the payment gateway after validating all mandatory fields, while the **Back** button lets users return to the previous page without losing their entered information.

## Standard Room Section

Standard Room Private (Upgrade)

Passenger 1 (Adult)

Title

First Name

Last Name

Mr

Email ID

Phone Number

Secondary Mobile Number (Optional)

+971 U...

+971 U...

Date Of Birth

Passport Number

Passport Issued Country

UNITED ARAB EMIRATES

Passport Expiry Date

Nationality

Country of Residence


UNITED ARAB EMIRATES


UNITED ARAB EMIRATES


Additional Information

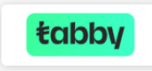
The *Standard Room* section displays the default room type selected for the package, along with any available upgrade options. It helps the user clearly understand the room category included in their booking before entering passenger information. This section ensures clarity on accommodation details before proceeding with traveler data entry.


## Payment Method











**100% Secure**  
We use 128-bit SSL encryption

**Trust Worldwide**  
We do not store or view your card data

**Easy payment**  
Payment methods: Knet, Visa & master cards

☒ By completing this booking I agree that I have read and accept the Rules and Restrictions. The [Terms of Use](#) and [Privacy Policy](#).

### Choose

### Payment

### Method:

- Users can select one of the available payment options such as Visa, MasterCard, American Express, or Tabby.
- The selected payment method is highlighted for clear identification.

### Terms

### &

### Conditions:

- A mandatory checkbox is provided for users to confirm that they have read and accepted the Terms & Conditions and Privacy Policy.
- The booking process cannot proceed unless this checkbox is checked.

### Pay

### Now

### Button:

- Once all required details are completed, clicking the **Pay Now** button redirects the user to the secure payment processing page.
- This serves as the final step to complete the package booking.

## 4.Hotel Booking Voucher

Package Voucher

MAIL

PRINT

SHARE

Dear Guest

My Tours Trips

Itinerary Ref. No

AM112543

Date Of Booking

10 Dec 2025

Transaction Id

9058255\_P\_AM12593

Package Type

Group

Total Price

AED 7,033.000

Inclusive all taxes

Start Date

17 Dec 2025

End Date

18 Dec 2025

Passengers

Mall

Jenni Jhonson (Adult)

TR@123567.com

Onward

17 Dec 2025

Class, Premium Economy

Total Duration

Qatar Airways

4:00AM

17 Dec 2025

Kuwait

( KWI) Kuwait Intl

Terminal - 4

4H

8:00AM

17 Dec 2025

Dubai

( DXB) Dubai

Terminal - 4

Baggage - 23 kg

Hotel details



PIKS KEY SILICON GATES

2,DUBAI , UNITED ARAB

EMIRATES

★★★★☆

AddressDetails1

Check In

17 Dec 2025

Check Out

18 Dec 2025

Room

double room-meals only

Activities



Landmark Sightseeing

Country

UnitedArabEmirates

Destination

Dubai

Voucher validity

17 Dec 2025 - 17 Dec 2025

Fare Details

Adult X 1

AED 1,700.000

Package Services Fee

AED 10.000

Services Charge

AED 20.000

Total

AED 1,743.000

After the customer completes the payment, the system generates a **Static Package Voucher**. This voucher acts as the official confirmation of the entire package booking, including flights, hotel stay, activities, and fare information. The voucher is downloadable, printable, and shareable, ensuring customers can easily access it at any time

## Voucher Header

- Displays the voucher title, and quick-action buttons such as **Mail, Print, and Save**.
- Shows key booking information including **Total Price, Booking Date, Start Date, and End Date** of the trip.
- Provides essential references **Ref. Number, Transaction ID, and Package Type** for easy tracking and verification.

## Guest & Package Details

- Includes a greeting and the **Package Name**

Displays details such as package type (e.g., Group), booking date, and internal booking identifiers.

- Helps users verify they are viewing the correct package information.

## Passenger Information

- Lists the names of all passengers included in the booking.
- Displays each passenger's registered email ID or contact information.
- Ensures correct traveler details are recorded for the trip.

## Hotel Details Section

- Displays the booked hotel's:
  - Image
  - Name
  - Star rating
- Shows the **Check-in and Check-out dates**.
- Displays room category and occupancy type (e.g., Double Room, Room Only).
- Indicates the total number of nights included.

## Transfer Details

Transfer details show how the traveler will be transported between important points during the trip. These transfers are already included in the package and cannot be changed. It normally covers:

- **Airport → Hotel transfer** on arrival
- **Hotel → Airport transfer** on departure
- **Inter-city or inter-hotel transfers** if the itinerary includes multiple cities
- **Activity pick-up and drop-off transfers**, if provided by the package

## Activities

- Lists all included activities
- Displays:
  - Activity title
  - Destination
  - Activity country
  - Voucher validity dates

## Price Summary

- Displays the **total amount paid**, inclusive of all taxes.
- Ensures the user has a clear confirmation of the final price charged.

## Important Notes

- May include instructions or guidelines for using the voucher during travel.
- Helps travelers and service providers verify booking details smoothly.

# 5.ADMIN      TQR ( Transaction Queue Report )

Booking ID:AM112644

Transaction Type:Hotel

Booking Status : Payment Done

Booking Details

Hotel Details

Guest Details

GST Details

Extras

Payment Details

Other Details

Email Details

Edit History

Property	Hotel	Supplier Reference	
API Name	Hotel Others	Hotel Name	PIKS KEY SILICON GATES 2,DUBAI , UNITED ARAB EMIRATES
Agency	Guest	Agency Code	
Guest Name	Mr.Janaki jen	Guest E-mail	TR@123567.com
Guest Mobile	+971 9876567654	Guest Mobile(secondary)	+971 9876567654
Membership Ref		AgencyRefNo	
Date of Booking	10-12-2025	Number of Nights	1
Check In Date	17-12-2025	Check Out date	18-12-2025
Country	United Arab Emirates	City	DUBAI
Booked From	UNITED ARAB EMIRATES	IP Address	103.214.233.90
Supplier Booking Code	<div></div>	<div>Edit</div>	
Device Used	desktop	Booking through	Website
Customer Remarks			
Created By			

Booking Reference : AM112645

Transaction Type : Flight

Booking Status : Payment Done

Booking Details

Itinerary Details

Passenger Details

Payment Details

Extras

GST Details

VAT Details

Paid Seat

Paid Meal

Paid Baggage

Edit History

Payment Summary

View Fare Rules

Base Fare	Airline Tax	AirLine Total	Discount	Service Charge	PG Charge	Supplier Commission	Total	Booked Currency Rate	VisaServiceFee	InsuranceServiceFee
1000.000	0	1000	0	3.333	6.670	0	1014.340 AED	1014.340 AED	0	0

Individual Fare

Passenger Type	Count	Base Fare	Airline Tax	Markup	Discount	GST/VAT	Total	Supplier Commission
Adult	1	1000	0	0	0	0	1000	0

Remarks

Static Package

Save

Booking Details

Hotel Details

Guest Details

GST Details


Extras

Payment Details

Other Details

Email Details

Edit History



Hotel Name :

PIKS KEY SILICON GATES  
2,DUBAI , UNITED ARAB  
EMIRATES

Star Ratings :

Three

Supplier Booking Code :

Address :

AddressDetails1

Check In Date :

17-12-2025

Check Out date :

18-12-2025

No. of Rooms :

1

No. of Guests :

2

Distance From :

Room Details

No	Room	Room Type	Board Type	Supplier Booking Code	Cancellation Policy	Edit
1	Room 1	Double Room	meals only		Cancellation will showmore	Edit

Booking Management

Hotel Booking Management

Booking Details

Booking Details

Hotel Details

Guest Details

GST Details

Extras

Payment Details

Other Details

Email Details

Edit History

Payment Summary

No	Hotel Price	Markup	Discount	Service Charge	PG Charge	Total Amount	Booked Currency Rate	VisaServiceFee	InsuranceServiceFee
1	500.000	0.000	0.000	3.333	6.670	510.003	510.003 AED	0.000	0

Booking Management

Booking ID:AM112646
Transaction Type:Activities
Booking Status : Payment Done

Booking Details
Event Details
Passenger Details
GST Details
Payment Details
Other Details

Activity Name : Landmark Sightseeing  
Activity Date & Time :  
Confirmation Number :  
Activity Code :  
Booking Reference :  
Activity Operation Id :  
Client Reference :  
  
Cancellation Policy : Cancellation charges is applied after 01/01/0001 and the charge is 0AED  
Description : In Dubai, all you can do is fun, but you will still  
[showmore](#)  
Extras :

ActivityVehicleBookingDetails

There are No Results Found

Booking ID:AM112646
Transaction Type:Activities
Booking Status : Payment Done

Booking Details
Event Details
Passenger Details
GST Details
Payment Details
Other Details

Payment Summary

No	Base Fare	Tax	Supplier Total	Markup	Discount	PG Charge	GST/VAT	TCS	Total Amount	Booked Currency	Booked Currency Rate	VisaServiceFee	InsuranceServiceFee
1	200	0	200	0	0	6.67	0	0	214.337	AED	214.337 AED	0	0

Booking Actions

Booking Management

Actions

-Select-

-Select-

Confirm Booking Offline

Re

**Confirm Booking Offline** – Used to manually confirm a booking when payment has been initiated but not completed online



